

CAPITAL PROGRAMME GENERAL FUND													
PROJECT	Code	Estimated Scheme		Payments		2004/2005		2005/2006		2006/2007		2007/2008	
		Approved	Latest	31.3.2004	Latest	Estimate	Position	Estimate	Estimate	Estimate	Estimate	Estimate	
		£	£	£	£	£	£	£	£	£	£	£	£
FINANCE AND HUMAN RESOURCES PORTFOLIO													
ELECTRONIC GOVERNMENT FOR CUSTOMER SERVICE													
ICT Infrastructure Rolling Programme													
3-year and 18-month contracts/legislative changes	K0001	15,000	70,000	-	15,000	15,000	-	15,000	-	20,000	-	20,000	-
Contracting the Power Supply (GPS)	K0002	12,000	12,000	-	12,000	12,000	-	12,000	-	-	-	-	-
Desktop Server upgrades	K0003	75,000	300,000	-	75,000	75,000	-	75,000	-	75,000	-	75,000	-
Network consultancy/upgrade	K0004	-	50,000	-	-	-	-	25,000	-	-	-	25,000	-
Telephone facilities	K0005	25,000	124,963	7,163	-	17,800	-	17,800	-	50,000	-	50,000	-
Image Processing & Workflow Management	K0002	76,000	151,000	-	50,000	76,000	-	25,000	-	25,000	-	25,000	-
Review Security Arrangements	K0203	5,000	20,000	-	5,000	5,000	-	5,000	-	5,000	-	5,000	-
Maintaining Existing Systems													
Upgrade/Repair Systems - Benefits	K0101	200,000	199,022	192,022	-	7,000	-	-	-	-	-	-	-
- Municipal		70,000	170,817	141,817	-	29,000	-	-	-	-	-	-	-
- Other		34,000	504,000	-	50,000	34,000	-	70,000	-	300,000	-	200,000	-
Car Park EGN Software/Hardware	K0102	50,000	50,000	-	50,000	50,000	-	14,000	-	-	-	-	-
Cash Receipting		-	14,000	-	-	-	-	-	-	-	-	-	-
Electronic Government for Customer Service													
Members Home PC Facilities (e-mail & internet)	K0201	5,000	35,000	-	5,000	5,000	-	10,000	-	10,000	-	10,000	-
Skills Training - e-skills	K0204	10,000	40,000	-	8,000	10,000	-	10,000	-	10,000	-	10,000	-
Public Access to GIS	K0219	20,000	20,000	-	-	20,000	-	-	-	-	-	-	-
Remote Working - Company Transport Pilot	K0205	10,000	50,000	-	8,000	10,000	-	20,000	-	20,000	-	20,000	-
Electronic and Telephone Payments (Receipts)		40,000	40,000	-	-	40,000	-	40,000	-	-	-	-	-
Electronic payment of Suppliers (BACS/TELEIP)	K0206	30,000	30,000	-	25,000	30,000	-	-	-	-	-	-	-
e-purchasing		-	10,000	-	-	-	-	10,000	-	-	-	-	-

**CAPITAL PROGRAMME
GENERAL FUND**

PROJECT	Code	Estimated Scheme Cost		Payments To 31.3.2004	2004/2005		2005/2006 Estimate	2006/2007 Estimate	2007/2008 Estimate
		Approved	Latest		Estimate	Latest Position			
Web-enabled Back Office Systems	K0297	47,000	17,000	-	30,000	47,000	20,000	50,000	-
Interactive forms on the web	K0298	13,000	13,000	-	10,000	13,000	-	-	-
Customer Contact Centre Extend Pilot	K0299	54,400	54,400	-	15,000	54,400	-	-	-
Customer Centre CRM System		-	480,000	-	-	-	10,000	280,000	200,000
Conduct meetings online		-	10,000	-	-	-	10,000	-	-
Joint Working Survey Department	K0210	21,000	19,000	-	21,000	21,000	38,000	30,000	30,000
Information Management									
Freedom of Information	K0391	-	70,000	-	15,000	-	70,000	-	-
Capitalisation of IT resource	K0211	33,000	66,000	-	-	33,000	33,000	-	-
One-time Booking (Surco)	K0212	4,000	4,000	-	-	4,000	-	-	-
Middleware	K0213	15,000	15,000	-	-	15,000	-	-	-
Accessing and Regulation	K0214	30,000	30,000	-	-	30,000	-	-	-
One-time Housing Benefits Calculator	K0215	10,000	30,000	-	-	10,000	-	10,000	-
Mobile office services	K0216	10,000	10,000	-	-	10,000	-	-	-
Web Accessibility	K0217	11,000	11,000	-	-	11,000	-	-	-
Monitoring Website	K0218	5,000	5,000	-	-	5,000	-	-	-
Empowering/Supporting Local Organisations		-	0	-	-	-	0	0	-
e-Billing		-	20,000	-	-	-	-	20,000	-
Overall Reduction			0		(40,000)		0		
ELIC GOVT FOR CUSTOMER SERVS SUB-TOTAL		1,030,400	2,945,202	341,002	354,000	689,200	450,000	805,000	660,000